



AMP

Administrative Modernization Program: Empowering Organizational + Digital Transformation at Oregon State University

In order to meet changing needs and rising expectations, we need to change our technology and enterprise systems and how we operate.

WHAT IS AMP?

The Administrative Modernization Program (AMP) is an ambitious initiative that advances a key action in OSU’s Strategic Plan 4.0 to integrate and simplify technology systems, data practices, and policies. AMP will replace OSU’s outdated core administrative IT systems, increase capacity, standardize processes and tools, and streamline support capabilities. It includes an updated data ecosystem, additional automation, and implementation of new cloud-based technologies.

AMP is comprised of multiple individual projects staged to run over a five-year period. The new systems will form the foundation for subsequent upgrades that significantly improve the digital administrative experience for our faculty, staff, and students; and the administration of research, enabling the university to deliver its mission with a greater impact and at a lower cost.

Over the past year, an AMP project team has been working in a “silent phase” to build the project plan and budget. The effort will be funded with up to \$50M in OSU bond proceeds, repaid in subsequent years with at least \$10M in lower IT and other administrative costs annually. The team has conducted meetings with university senior leaders focused on organizational change management and developing guiding principles, vision, and approach.

WHY AMP: THE CASE FOR CHANGE

The expectations and demands on higher education are changing rapidly. Oregon State University’s current digital ecosystem is increasingly incapable of meeting the expectations of faculty, staff, students, and other stakeholders. Faculty, staff, and students have come to expect real-time, seamless online communication and digital engagement across various platforms, delivered in ways that are relevant, contemporary, personalized, and equitable.

This project is much more than a technical upgrade. Critical to the success of AMP — and the cost savings we’ll be able to redirect to our research and teaching mission — is the development and implementation of simpler and more efficient administrative processes and practices that leverage the power of the technology we’re installing. The organizational and digital transformation AMP will bring to OSU is critical to the university’s long-run success.

VALUE + BENEFITS

Enhances the OSU experience

- A more personalized digital interaction with OSU that is more inclusive and welcoming to all
- Streamlined business functions, such as payroll and accounts payable options.
- Elegant and simplified IT systems and data integration that minimize the number of systems a user interfaces with and reduces duplicative information requested of faculty, staff and students.
- Faculty, staff and students will not only be aware of available tools, data and technologies, but will also be trained and supported to use them
- Faculty, staff and students have more equitable, inclusive and accessible transactional experiences with interfaces that meet or exceed our commitment to accessibility standards

Enables data-informed decision making

- Benefits to stakeholders: help guide them by exposing relevant, up-to-date and accurate data to inform decisions.
- Allows panoramic information and analytical facilities for big picture planning
- Increases data quality through better user interface, self-service and automated workflows for enterprise resource management (HR, financial, etc.)

Financial Benefits

- Lowering cost of administrative activities to allow the university to focus resources on the core mission and other value streams
- Reduces maintenance cost for legacy technology and positions the university to be agile and quickly adapt
- Supports financial transparency and accountability across the university

Reduces administrative overhead and waste

- Automate and optimize functioning of daily processes
- Enhanced work efficiency and effectiveness
- Quick and accurate decision-making and swift distribution of information

Supports OSU's land grant mission

- Aligns with OSU's outreach mission and leadership role as Oregon's statewide university by providing a resource for institutions in Oregon and beyond that may seek similar transformative efforts